



# *Head Start A to Z, 2.0*

## *Community and Self-Assessment*

### Part 1: Community: Building Responsive Programs



# Learning Objectives

**In this module, participants will:**



- Understand the requirements for community assessment
- Explore the recommended process for conducting a community assessment
- Recognize the importance of the community assessment as a planning tool
- Identify strategies and resources for supporting the community assessment

# Six Guiding Principles for A to Z, 2.0

1

Successful programs are learning organizations.

2

The effective delivery of services grows out of strong systems.

3

Sound decision-making is informed by quality data.

5

School readiness for all is our driving goal.

4

Relationship-building is at the heart of transformational leadership.

6

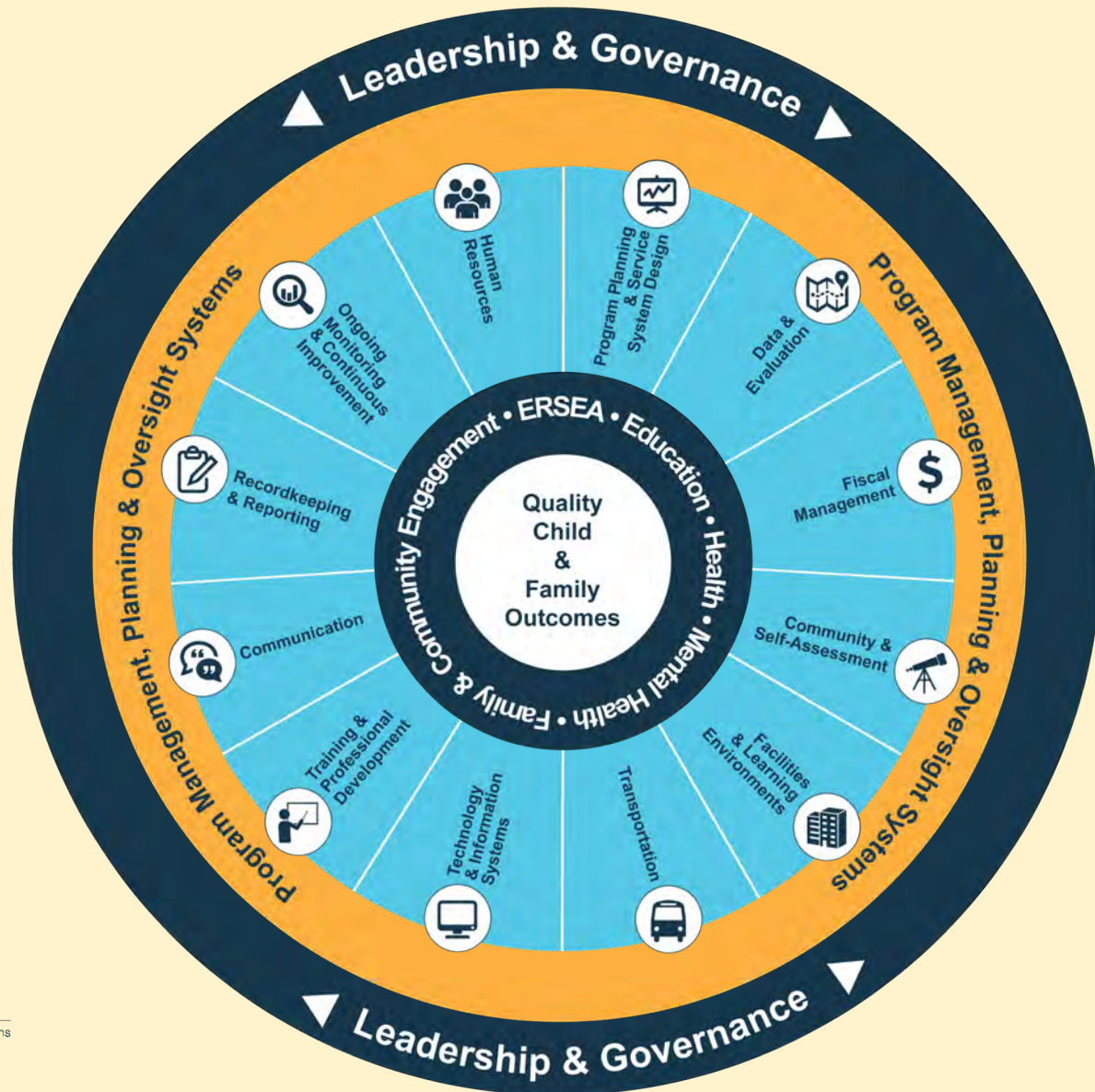
Culturally and linguistically diverse organizations rely on intentional, specific, and coordinated approaches.

SUCCESS

# Overview



# Head Start Management Systems Wheel



# Community and Self-Assessment

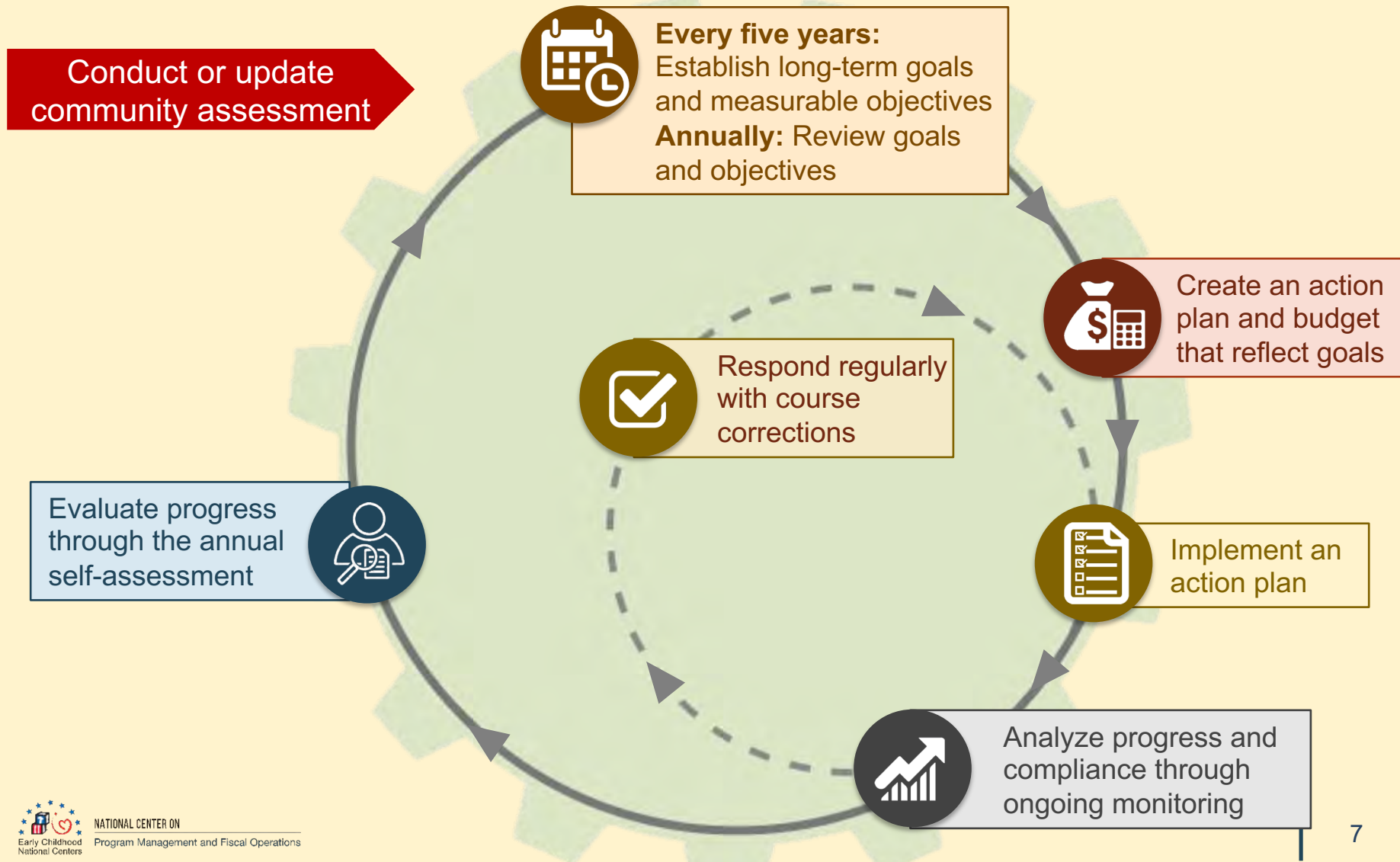


## Community & Self-Assessment

- Initiates the program planning process
- Provides the right services to the right population
- Supports continuous quality improvement

**45 CFR §1302.11(b)**  
**45 CFR §1302.102(b)(2)(i-iii)**

# Program Planning Cycle



# It All Starts with a Community Assessment

## **Community assessments must:**

- Support strategic planning
- Be conducted at least once over the five-year grant period
- Describe community strengths, needs, and resources



# Community Assessment: Key Elements

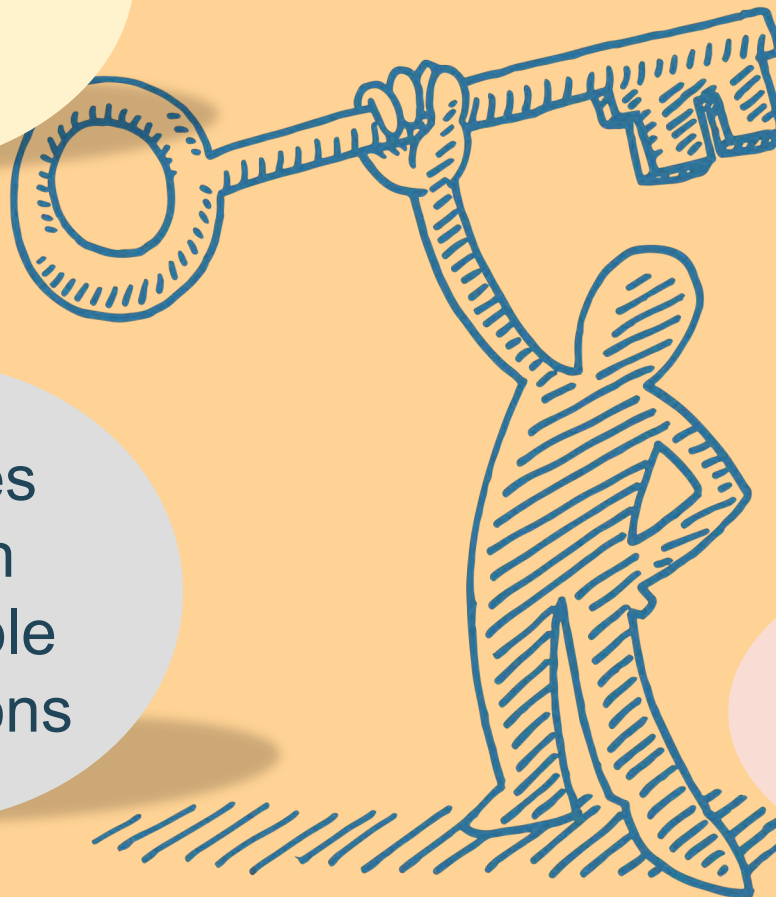
Aligned with  
five-year  
project  
period

Strengths  
-based

Focuses on  
diverse needs  
of children  
and families

Requires  
data on  
vulnerable  
populations

Must be  
updated  
annually



# Community assessments help programs:

1. Understand the needs of families
2. Make informed decisions about service area delivery
3. Recognize demographic changes and address newly identified needs
4. Identify skills and competencies needed in workforce
5. Advance cultural competence
6. Mobilize community resources and partnerships

# Community Assessment: The Foundation for Program Planning



**STEP 1: Plan and Organize**



**STEP 2: Design the Work**



**STEP 3: Gather Data**



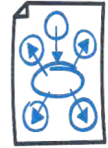
**STEP 4: Analyze and Make Decisions**



**STEP 5: Communicate and Incorporate**

## Step 1:

# Plan and Organize



- Form a community assessment team
- Identify necessary resources
- Establish a timeline
- Communicate a community assessment process



# Step 1:

# Plan and Organize

- Engages more community members in planning and implementation
- Increases access to more data sources
- Establishes relationships that will be important for leading actions identified in the community assessment findings



## Step 2:

## Design the Work



- Determine data needs
- Identify internal and external data
- Identify sources
- Develop questions

## Step 2:

## Design the Work

*What is data?*

1 2 3

Numbers

text

Words



Pictures



Maps

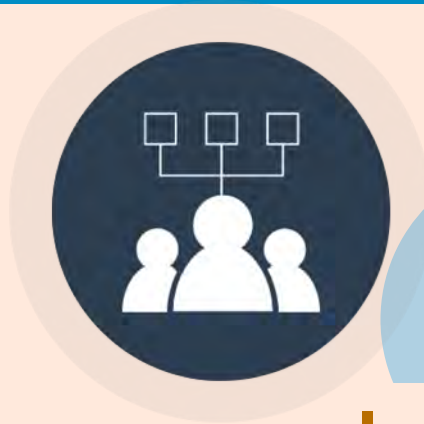


Media  
Reports

# Step 2:

# Design the Work

## *Types of Data*



**Internal and External**

**Quantitative and Qualitative**





## Step 2:

## Design the Work

### *Data Collection Strategies*

- Collected from multiple sources
- Gathered over several years or many times over a single year
- Relevant to the client population
- Include historical, internal service provision, enrollment, and Program Information Report data



## Step 3:

## Gather Data



### *Determine:*

- Data collection methods
- The logistics each method requires
- How you will keep stakeholders informed
- How the data you collect will be managed and organized

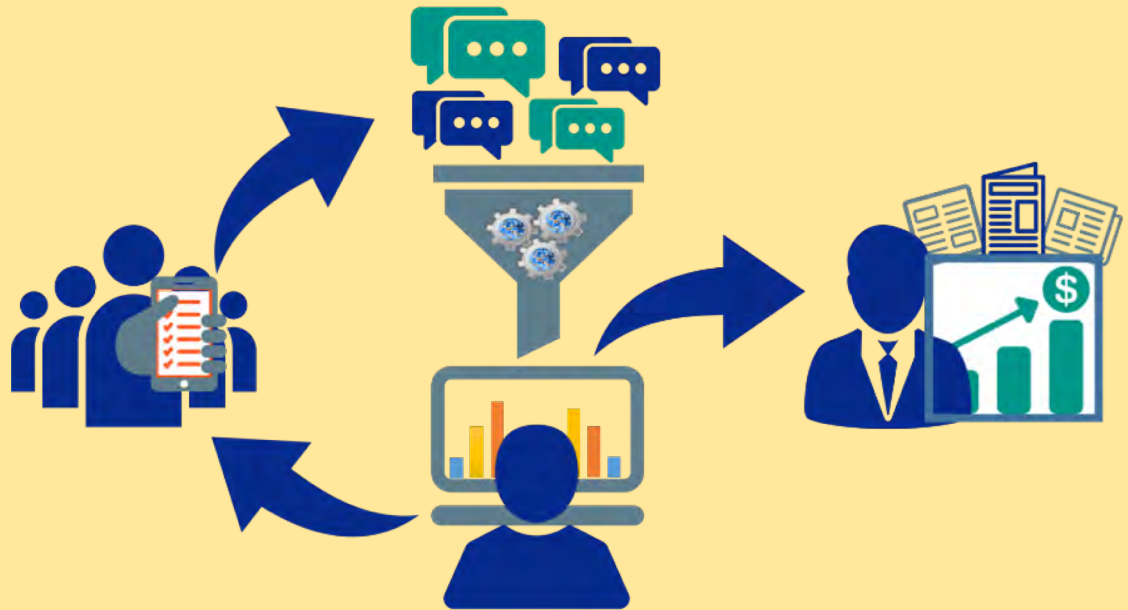


## Step 3:

## Gather Data

### *Methods for Data Collection*

- **Survey:** web-based or on paper
- **Interview:** in person or by phone
- **Focus group**
- **Large-group discussion**



## Step 3:

## Gather Data



***Survey and Group Process Design***

**Step 3:**

**Gather Data**



***Data Collection Considerations***

## Step 4:

# Analyze and Make Decisions



- Review data analysis purpose and procedures
- Identify trends, strengths, and needs
- Make decisions



## Step 4: Analyze and Make Decisions

### *Addressing Important Issues*

- What do the data show?
- How will the data affect our program?
- How do these findings influence our decision-making?
- On what new issues do we need to focus?

## Step 5:

## Communicate and Incorporate



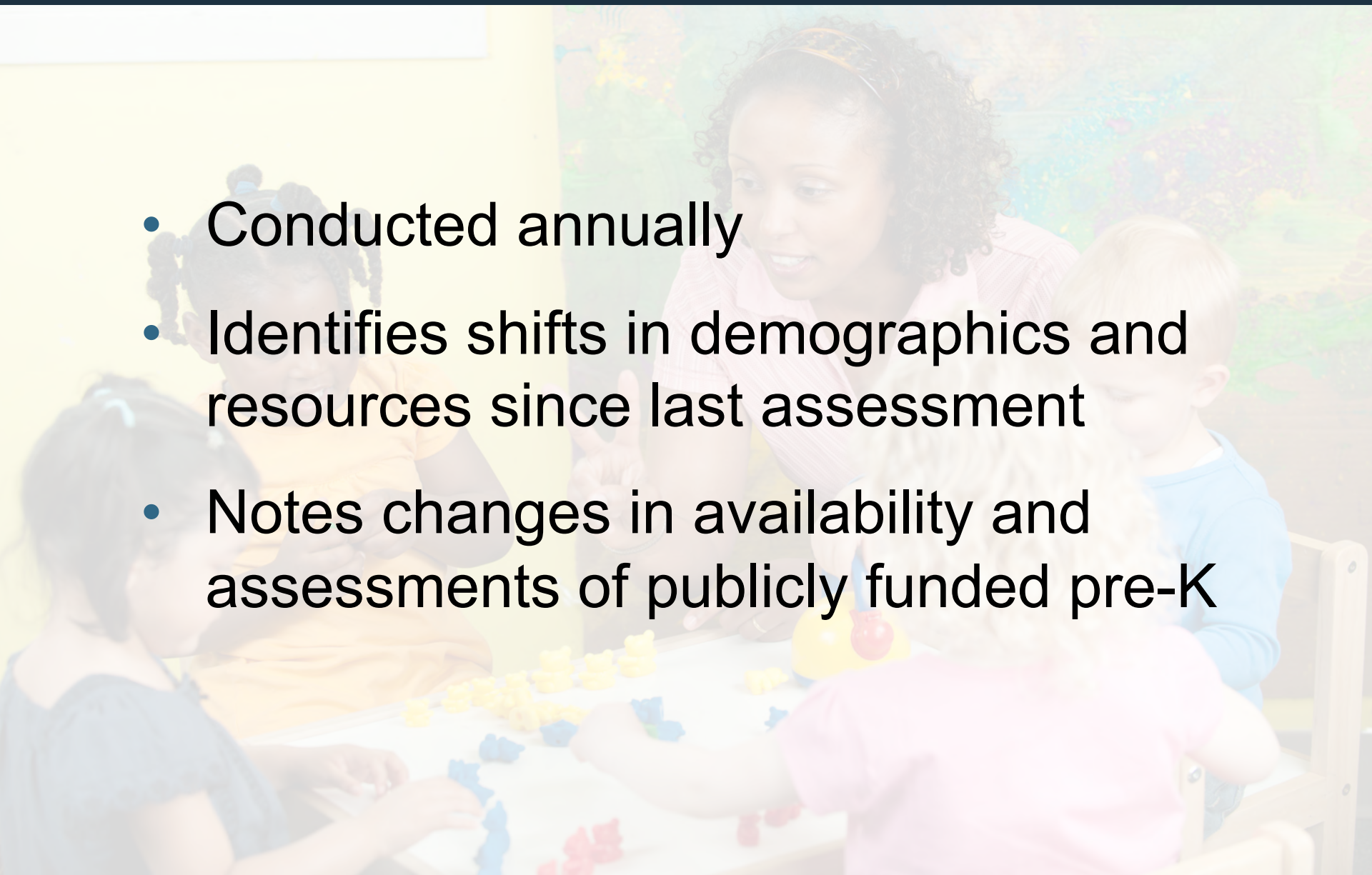
- Prepare the community assessment report
- Communicate the report, with recommendations, internally and externally
- Review and update the community assessment annually
- Incorporate the community assessment process into the program's strategic and ongoing planning



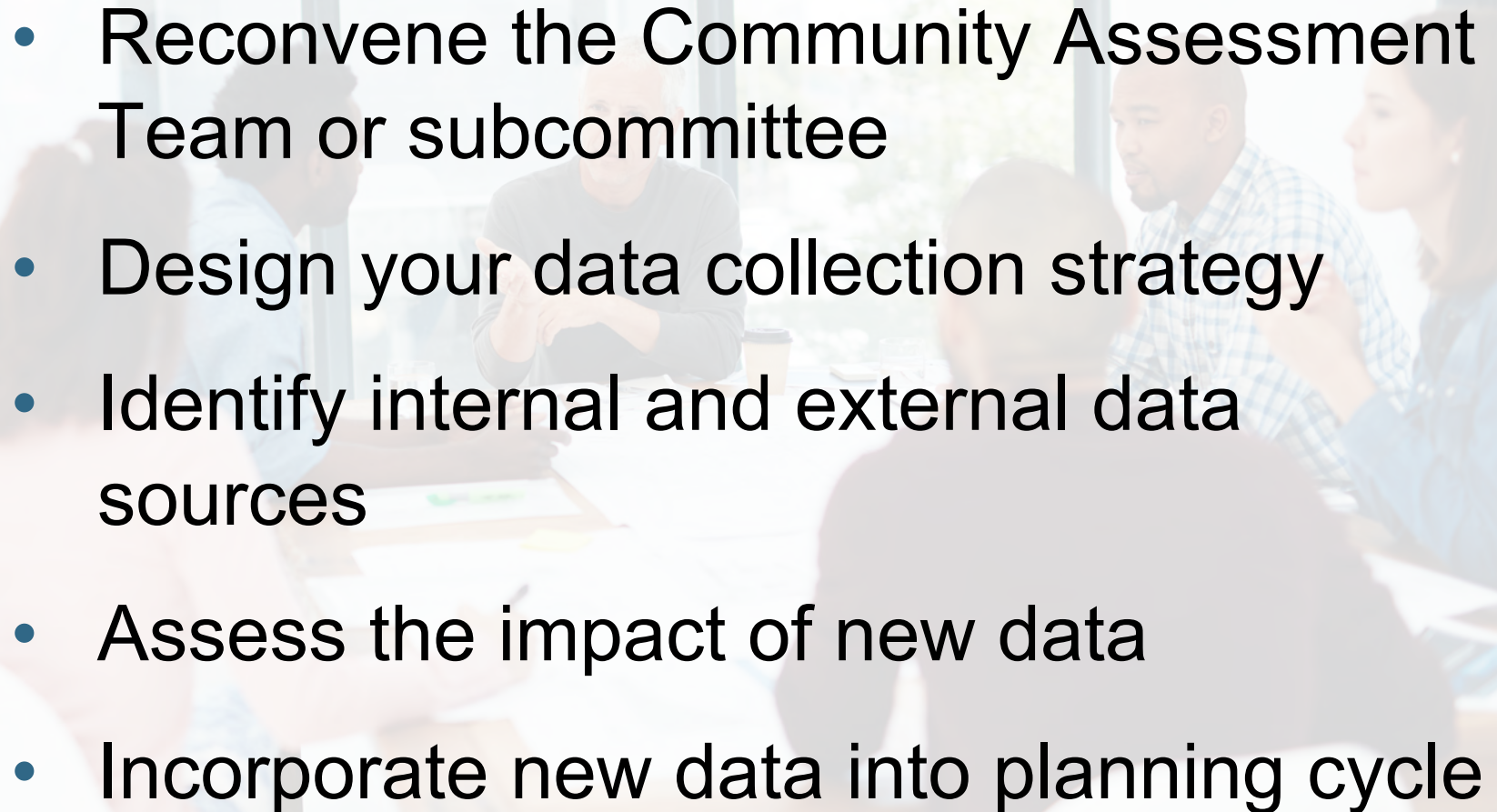
# Decision Areas Informed by Community Assessment Data



# The Community Assessment Update

- Conducted annually
  - Identifies shifts in demographics and resources since last assessment
  - Notes changes in availability and assessments of publicly funded pre-K
- 
- A photograph of a teacher and several young children sitting around a table, engaged in a play activity with colorful blocks. The teacher, a woman with curly hair, is leaning over the table, smiling and interacting with the children. The children are focused on their play, with some reaching for blocks. The table is covered with a white cloth and has various colorful blocks (yellow, blue, red) scattered on it. The background is a bright, colorful wall with abstract patterns.

# Conducting the Update

- Reconvene the Community Assessment Team or subcommittee
  - Design your data collection strategy
  - Identify internal and external data sources
  - Assess the impact of new data
  - Incorporate new data into planning cycle
- 
- A background image showing a group of diverse people (men and women of various ethnicities) sitting around a table in a meeting room, engaged in a discussion. They are looking at documents and talking to each other. The room has large windows in the background.

# Key Messages

Conducted once every five years and updated annually

Looks outward at the community

Employs a five-step process to collect many types of data from numerous sources

Informs program planning and supports continuous improvement



# Closing Reflections

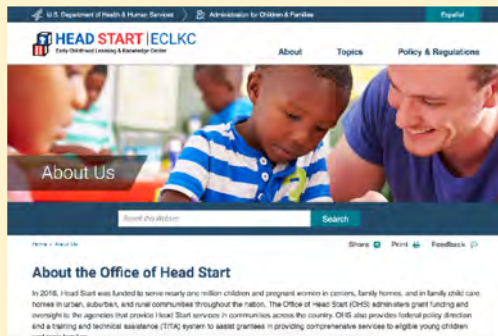
What have I learned?

What will I do with what I've learned?

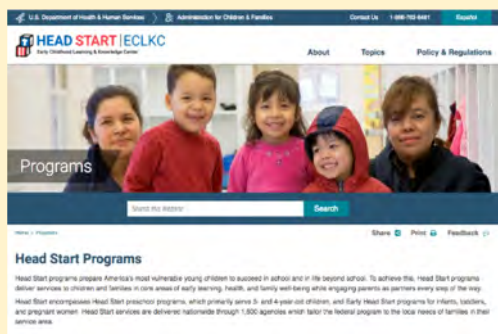


What excites or concerns me about what I learned?

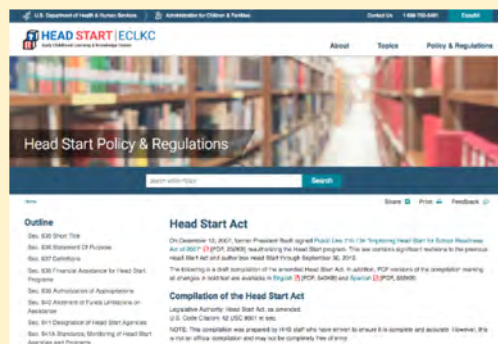
# Related ECLKC Resources



**About the Office of Head Start**  
<https://eclkc.ohs.acf.hhs.gov/about-us/article/office-head-start-ohs>



**Head Start Programs**  
<https://eclkc.ohs.acf.hhs.gov/programs/article/head-start-programs>



**Head Start Act**  
<https://eclkc.ohs.acf.hhs.gov/policy/head-start-act>



## Contact PMFO

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<https://eclkc.ohs.acf.hhs.gov/ncpmfo>



Call us: 888-874-5469



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