



**Family Services  
Manager Institute**

# Reflect and Plan (RAP)

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## Session 4a: Using Data to Tell a Story

### Reflection Questions

How do I demonstrate effective relationships with my staff? How am I leading by example?

What can I do to offer reflective interactions guided by listening rather than checklists or self-assessment?

How do I encourage staff to listen and reflect with families during the family goal-setting process?

What have I learned?

What am I inspired to do?

What is my estimated timeline?

