

#### Goals for Today's Session

- 1 Introduce the FY24 RAN monitoring events.
- Review the **content** and **activities** that are part of RAN Reviews.
- Gather questions and share resources to support grant recipients.





## Welcome from Khari M. Garvin Director, Office of Head Start

#### Child Health and Safety

The OHS holds a strong and uncompromising position when it comes to the safety of children.

We are committed to continuous quality improvement to improve oversight of Head Start programs, and to supporting our programs in preventing incidents that jeopardize children's safety.



#### Child Health and Safety is a Priority

As highlighted in the OHS's five national priority areas:

- OHS expects that each child served in Head Start and Early Head Start programs is kept safe and secure
- Head Start programs will be a safe space for children to thrive.
- OHS will ensure that programs remain safe environments that children and families can trust for the critical services they need to support their success.







#### FY23 RAN Review Data

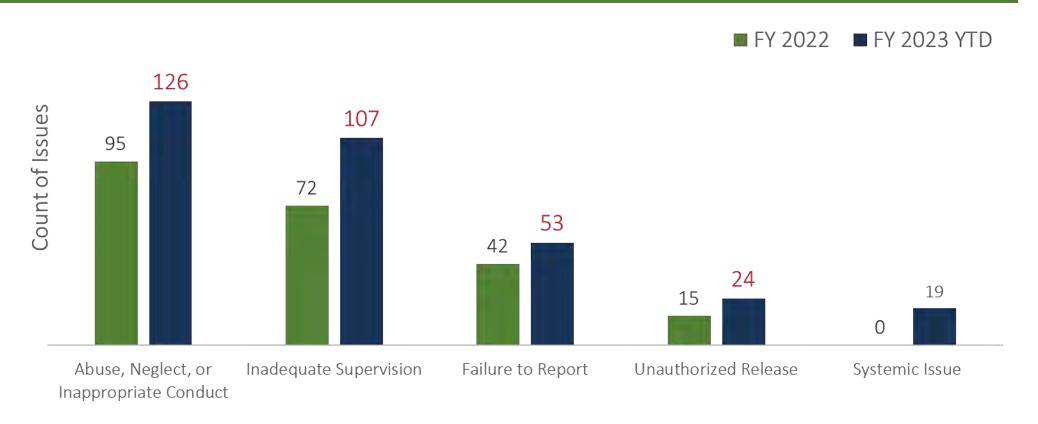
RAN reviews are conducted in response to a potential adverse child safety issue (abuse, neglect or inappropriate conduct; inadequate supervision; unauthorized release).

#### In FY23:

- 245 RAN reviews have been conducted with reports shipped, reviewing 223 grants (with more reviews to be completed through Sept. 30)
- 329 findings have been issued on RAN reviews



# RAN Review Issues by Category FY22 to FY23 Comparison



RAN Review Issue Category





#### Incident Reporting

- Grant recipients will need to provide the following information when reporting:
  - o Program information
  - o Information about child/ren impacted by incident
  - o Information about adult(s) involved in the incident
  - o Incident details
  - Reporting details
  - Contributing factors
  - o Actions taken
- Grant recipients should also provide any supporting documentation such as witness statements.



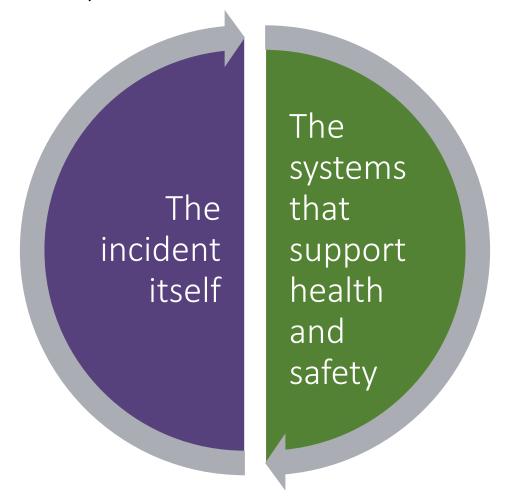
#### Sample Incident Reporting Form

Recipient Name							
Grant(s) #:	_						
100	5-7.3						
Subrecipient/ Incident Num		Date Incident	- Inne	program		e reported to	Date reported to
modent Num	Jei -	Occurred			stat	e, local or tribal ties	OHS
Incident 1							-
Incident 2	- 10						
Incident 3	- 1		11				
Notifi	Notified all families of involved or			Y/N	Notified	-	etc.
	Additional Reporting			Notified	Date	Additional Details (such as mode on notification, details of notification	
		same classroom, s					
etc.]	Citi iii Cii C	20110-00221-00111, 2	C. C. C.				
Notifi	Notified licensing agency or tribal agency						
100000	Notified law enforcement						
	Notified child protective services						
Notified governing body					-		
Notified Policy Council							
		involved please pr					(newspaper, stations
		g links to the source		provide the	octons of	the news better	(inchapper, stations

- Purpose:
  - Ensure consistency in reporting of child incidents to the OHS.
  - o Obtain necessary information about child incidents that have occurred.
- It is recommended that recipients use the Incident Reporting Form for each incident experienced and then attach the completed Incident Report Form(s) as part of the HSES incident notification to the Regional Office.
- Regional Offices will use the information provided on the Incident Reporting Form to facilitate initial discussions with grant recipients about the incident(s).



There are two components of a child health and safety incident.





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There are two components of a child health and safety incident.

The systems that support health and safety



## Root Cause Analysis Guide: Key Topics

Policies,
Procedures
and Staff
Training

Ongoing
Monitoring
and Staff
Supervision

Promoting
Positive
Environments

Supports





#### **Emergency Incidents**

- **Physical abuse** is the intentional\* act by a staff member or other adult to a child to cause physical harm to a child's body. Physical abuse may result in bruises, lacerations, fractured bones, burns, internal injuries, or serious bodily harm.
- **Sexual Abuse** is a term used to describe the employment, use, persuasion, inducement, enticement, or coercion of a child to engage in, or assist another person to engage in, sexually explicit conduct or the rape, molestation, prostitution, or other form of sexual exploitation of children, or incest with children.
- **Serious Child Injury** that require either hospitalization or emergency medical treatment.

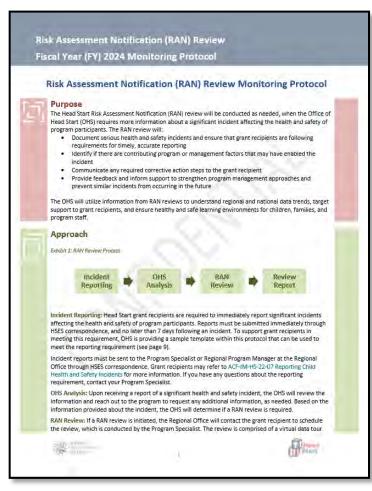


#### Significant Incidents

- **Verbal or Emotional Abuse** Occurs when an adult's actions or inactions cause harm to a child's psychological or intellectual functioning.
- **Neglect** Frequently defined as the failure of a staff member with responsibility for the child to provide needed food, clothing, shelter, and/or medical care to the degree that the child's health, safety, and well-being are threatened with harm.
- Inadequate Supervision Incidents involving lack of supervision while in the care or under the supervision of the which includes leaving a child alone anywhere on the grounds of a Head Start facility, as well as outside the facility in a parking lot, on a nearby street, or on a bus or another program-approved transportation or excursion.
- Unauthorized Release Incidents where a child is released from a Head Start facility, bus, or other program-approved transportation to a person who does not have the permission or authorization from the child's parent or legal guardian to receive the child or to a location where no adult is present.
- Inappropriate Conduct Any behavior or interaction between an adult and a child(ren) that is not best practice



#### **RAN Protocol**



The RAN Protocol is formatted in the same manner as the FA1 and FA2 Protocols.

It includes information about the:

- Purpose of RAN reviews
- Approach used for the RAN review process
- Roadmap to the RAN Protocol
- Content Areas, Performance Areas, and Performance Measures in a RAN review
- Federal regulations focused on in a RAN review
- Examples of data, documents, and systems recipients should be prepared to share during a RAN review



#### Substantial or Systemic Failures

During a RAN review, OHS may determine an area of failure under two categories: Substantial or Systemic.

Substantial failure is a significant one-time failure to meet the requirements.

For example, when there is actual physical or emotional harm done to children or there is fraud, waste and abuse detected.

Examples include kicking, punching, spanking, verbally assaulting, or sexually abusing children. Other examples include embezzlement of funds, lack of internal controls, and falsifying records.



#### Substantial or Systemic Failures (continued)

#### Systemic failure

- Systems must be established to ensure all staff, consultants, contractors and volunteers are in compliance with Head Start Program Performance Standards. These systems must include enough safeguards to ensure the health and safety of children, facilities, and federal funds are protected.
- A systemic failure could include but is not limited to monitoring staff, funds or facilities to ensure compliance, training staff on the appropriate implementation and execution of policies and procedures, ensuring staff abide by the programs code of conduct, ensuring appropriate internal controls, or a high frequency of problems across systems.
- Systemic failure is not exclusively related to the number of times, percentages or frequency an issue occurs. A systemic failure can be identified through a one-time occurrence that is representative of issues related to monitoring, training, or safeguarding children, parents, staff or federal funds in a program.



## Regional Office Supports



## Regional Office Supports



Incident / Complaint reported to Regional Office



Program Specialist follows-up with organization



**Ask Questions** 



Implement Follow-up Action





#### Training and Technical Assistance (TTA)

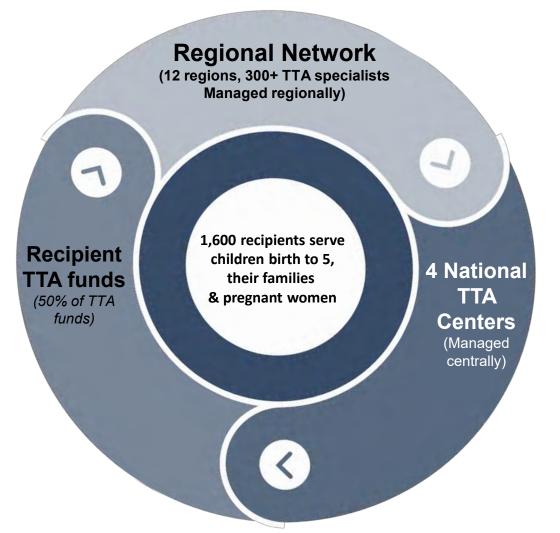
Head Start programs are committed to helping children and families be successful in school and in life.

OHS funds these TTA options to help your program succeed.

- National TTA Centers are content experts who create free TTA trainings, tools and resources for Head Start programs. Many resources are on the OHS website, called ECLKC. (https://eclkc.ohs.acf.hhs.gov/)
- Regional TTA teams are available in your region to help your program reach goals and solve challenges.
- Recipient TTA funds allow grant recipients to directly purchase supplemental TTA services from vendors who are not connected to the OHS-funded Regional TTA teams or National Centers.



#### TTA Support Recipient's Success



#### OHS TTA SYSTEM OFFERS RECIPIENTS:

- **Training:** group instruction, delivered inperson, online or self-directed.
- Technical Assistance: targeted consulting for programs, delivered in-person, by phone or online, and through universally accessible resources.
- TTA funding is 2.5%+ of the federal Head Start appropriation (Head Start Act, Sec. 640)



# Regional TTA Supports for Responding to Child Incidents

#### TTA Specialist support can include:

- Completing a root cause analysis
- Identifying strategies and evidence to demonstrate compliance
- Developing a comprehensive written plan
- Implementing and monitoring the plan
- Supporting the implementation of prevention strategies



# Most common topics addressed during TTA around child incidents











SAFETY PRACTICES (32%) PROGRAM
PLANNING AND
SERVICES

(9%)

QUALITY IMPROVEMENT PLAN

(7%)

STAFF WELLNESS

(7%)

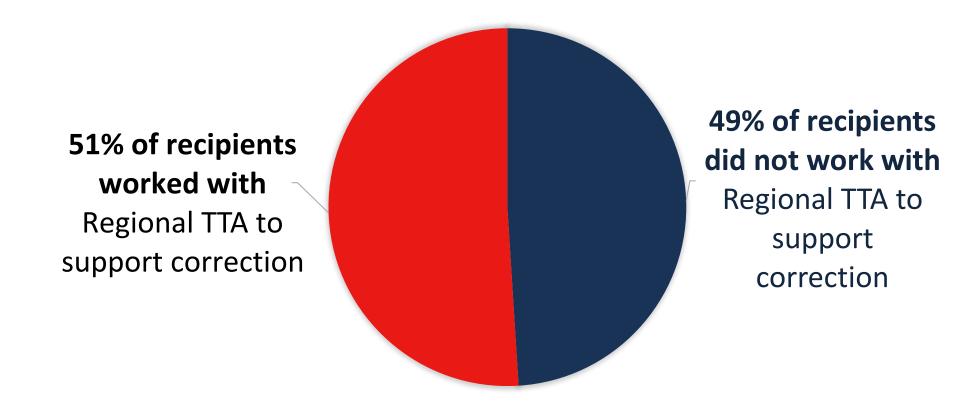
ONGOING
MONITORING
AND
CONTINUOUS
IMPROVEMENT

(6%)

Other common TTA topics around child incidents include Human Resources, Learning Environments, and Teaching/Caregiving Practices.



# Only 50% of recipients with child incidents worked with Regional TTA to support correction





#### Resources to Prevent and Address Child Incidents



Free National Center resources are available to support recipients with implementing a culture of safety to both prevent and address child incidents, including:

- Embedding Health and Safety in Your Program's Culture
- 10 actions to create a culture of safety
- Active Supervision
- Active Supervision for Child Safety
- Addressing Child Incidents Through a Culture of Safety





# Thank you for joining! Please submit questions at https://tinyurl.com/OHSRANQandA

